



TFW

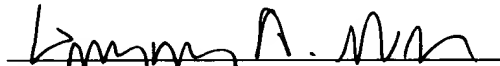
2662

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Assignee's Docket No.: 7890)
Group Art Unit: 2662)
Serial No.: 09/229,046)
Examiner: S. Tsegaye)
Filing Date: January 12, 1999)
Title: Transaction Processing)
Systems Maintenance)

CERTIFICATE OF MAILING

I certify that this document is addressed to Mail Stop Non-Fee Amendment, Commissioner of Patents, PO Box 1450, Alexandria, VA 22313-1450, and will be deposited with the U.S. Postal Service, first class postage prepaid, on November 25, 2005.


Gregory A. Welte

REQUEST FOR RECONSIDERATION

Honorable Commissioner of Patents and Trademarks
Washington, DC 20232

Sir:

SUMMARY OF RESPONSE

Anticipation Rejections

Point 1

Claim 157(b) states that a server sends an "intelligent agent" to a group of ATMs, to identify to the ATMs service technicians which are currently available.

That has not been shown in the applied reference, Drummond.

The Office Action asserts that Drummond shows terminals which send error messages to technicians when errors are detected. Thus,